



Building a Safer Future Charter Champion benchmarking and verification and why get involved?

4th June 2021

Purpose

- Failure of leadership and organisational culture was identified as the key underlying cause of Grenfell Tower fire by Dame Judith Hackitt's inquiry
- Similar conclusions drawn from major catastrophes in other industries
 - Oil and gas Piper Alpha, Deepwater Horizon
 - Chemicals Buncefield, Texas City, Toulouse
 - Nuclear Three Mile Island, Chernobyl
 - Rail Paddington, Potters Bar
 - Marine "Herald of Free Enterprise"
- For this reason the BSF Charter focuses on culture and leadership
- We must "move the dial" so that building safety is always the first consideration

What is the BSF Charter?

The Building a Safer Future Charter has been created to promote an urgent and positive culture and behaviour change in the safety of the built environment.

It is about putting people's safety first in how we plan for, design, build, maintain, and look after the safety of the buildings we live, work or play in and protect those that use them.

Vision: An industry committed to putting people's safety first

BSF Charter Commitments are...



Commitment 1

- Collaborate to spearhead culture change and be the voice of building safety across our sector.



Commitment 2

- Be transparent in the interests of safety, sharing key information with residents, clients, contractors and statutory bodies in a useful and accessible manner in the design, construction and occupation phases of the process.



Commitment 3

- Make safety a key factor of choice in who we work with, ensuring that building safety is placed at the centre of selection decisions without compromising quality or value for money.



Commitment 4

- Ensure that the voices and safety of residents, visitors and employees are central in our decision making process.



Commitment 5

- Set out and communicate clear responsibilities within our organisation and with our partners, ensuring everyone with a stake in the building during design, construction and occupation understands their role and has the time and resources they need to achieve and maintain building safety.

SAFER BUILDINGS

Cultural and behavioural change

Increased public trust

Improved standards

BSF Charter Critical Services

- **Benchmarking and independent external verification providing actionable data**
- **Learning and Excellence Hub – a learning community**
- **Public and worker feedback portal**

Registered Charter Signatory

- Entry level
- Commit to Charter
- Access to hub and learning community

'Charter Champion' Company Status

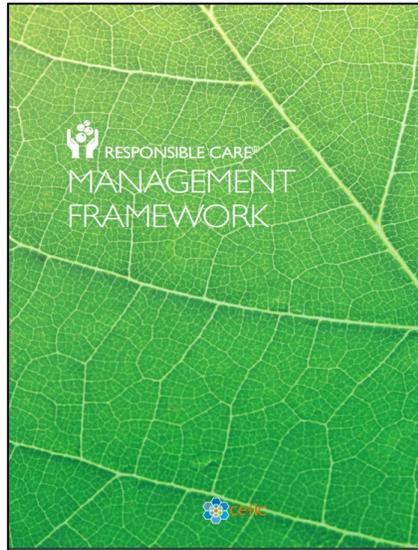
- Focus on leadership and culture
- Benchmarked and independently validated
- Leading and sharing learning

Practice Verified on sample of Projects

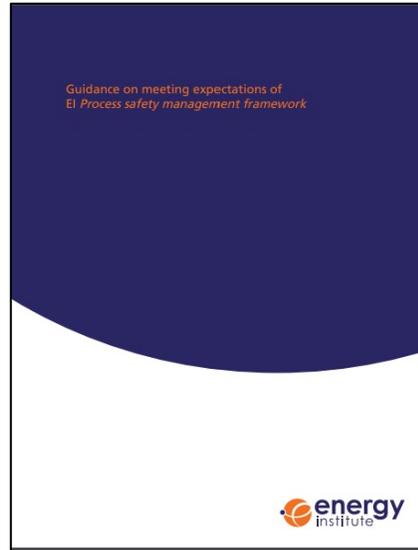
- 'Charter Champion' status only
- Independently verified
- Public reassurance
- Improved company practice

BSF CHARTER

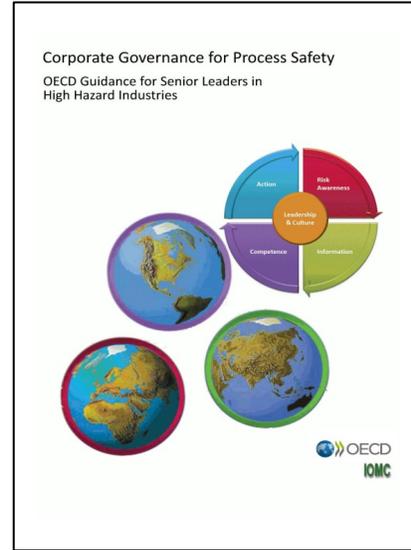
...informed by other high hazard sectoral approaches



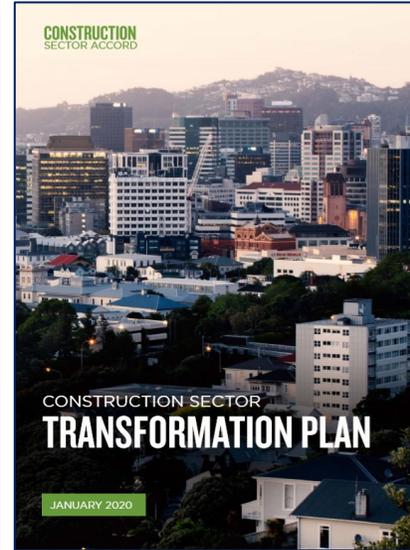
***Chemicals industry
Responsible Care
Management System***



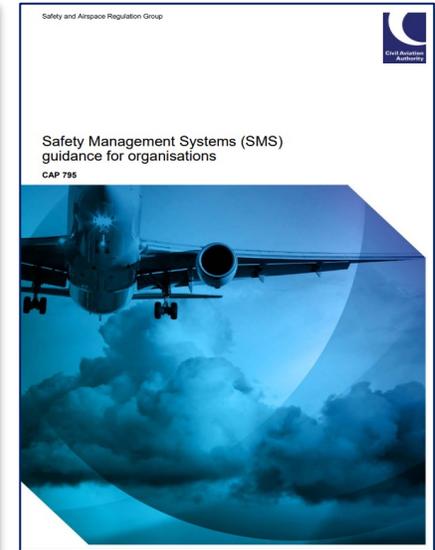
***Energy Institute Process
Safety Management
System Guidelines***



***OECD Guidance for
leaders of high hazard
industries***



***New Zealand
Construction Accord***



***Civil Aviation Authority
guidelines for safety
management systems***

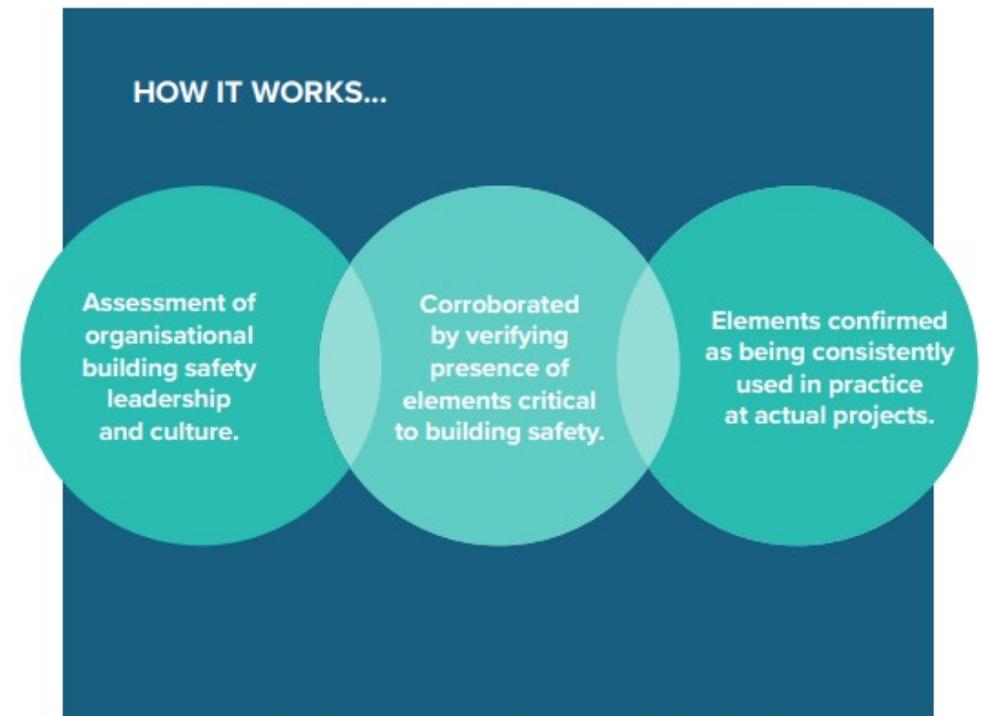
Charter Champions - Benefits to an Organisation

Participating in the BSF Charter Champions assessment and verification process:

- Helps to focus efforts to reduce risk profile
- Provides actionable insight for an organisation
- Provides proof points of organisational policy and procedures application on projects
- Provides a mechanism for real and sustained culture change
- Demonstrates proactive sector leadership
- Benchmarking data shows organisational and sectoral progress
- Demonstrates the commitment and credibility of an organisation to the BSF Charter and building safety

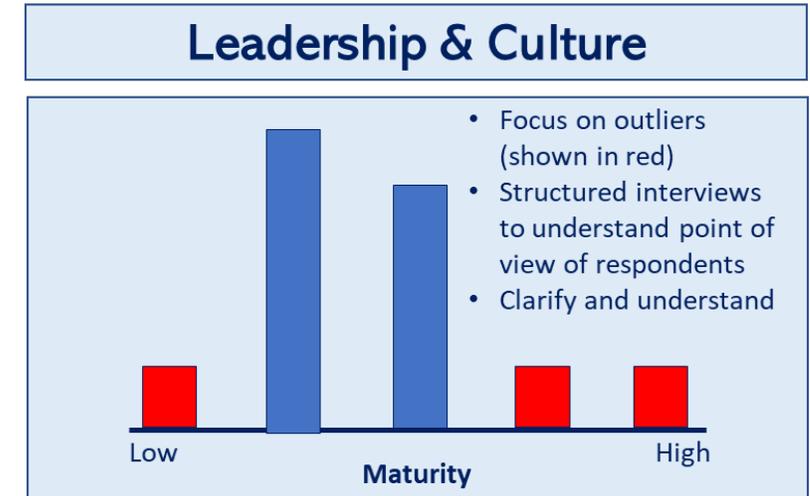
The BSF Framework

- The framework measures the maturity of building safety leadership and culture
- It tests that each aligns with the presence and practice of activities critical to building safety



Validation and Verification

- Independent verification is required by the BSF Charter to provide traction for change and give credibility that helps build public trust
- Leadership and Culture there will be a self-assessment process to go through validated by structured interviews, using maturity criteria, with a statistically significant sample of company employees from different levels in the organisation
- Corroborating Elements are verified using an evidenced based approach
- Output will be actionable data and narrative reports to help drive critical building safety culture improvements

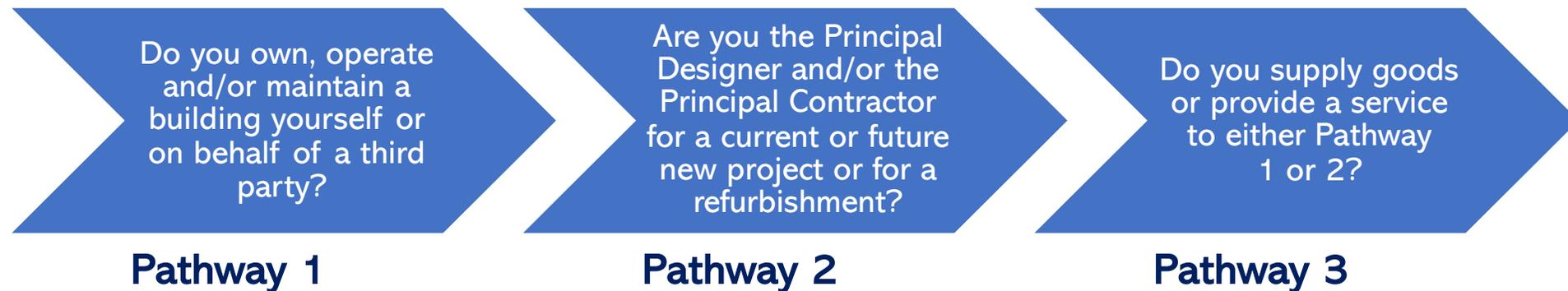


Corroborating Elements

Expectation Met in Desk Top Review	Yes/Partly	Review All and Verify All	Review All and Verify Sample	<ul style="list-style-type: none"> • Documentation reviewed off line • Confirm agreement with assessment • Explain if there is disagreement • Update the assessment
	No	No Action Required	Review All and Verify All	
		No	Yes / Partly	
		Expectation Met in Self Assessment		

Practical Implementation for Corroborating Elements

- A modular framework has been developed to recognise the different roles organisation play in the value chain.
- This is broadly aligned with the CDM regulations and the draft Building Safety bill.
 - Pathway 1 : Building Owners and Building Management Companies
 - Pathway 2 : Principal Contractors and Principal Designers
 - Pathway 3 : Supporting Organisations (Architects, Solicitors, Surveyors etc)
- Pathway determined by questions at start of survey.



Complementing regulation

Building Safety Regulator

Crucial to drive change at scale and speed

Provides technical and legislative framework

Specification driven and measurable

Crucially backed up by 'the stick'



Building a Safer Future Charter

Culture change:

- is all about people
- is a marathon not a sprint
- does not exist in a vacuum
- lags behind leadership

Provides 'the carrot' and recognises good practice

No need to wait for regulation...

- As a Duty Holder pursue Charter Champion status and get the benefits of the benchmarking process
- Use your key leadership role to encourage engagement with the Charter through your supply and value chains
- Require your contractors to participate actively in the Charter to help reduce risk profiles
- Reassure yourselves as Duty Holders that organisations you are contracting with have the right building safety culture and leadership
- Validate that this is being appropriately applied on projects
- Charter Champions benchmarking and verification launched this week

Thank you for listening!

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