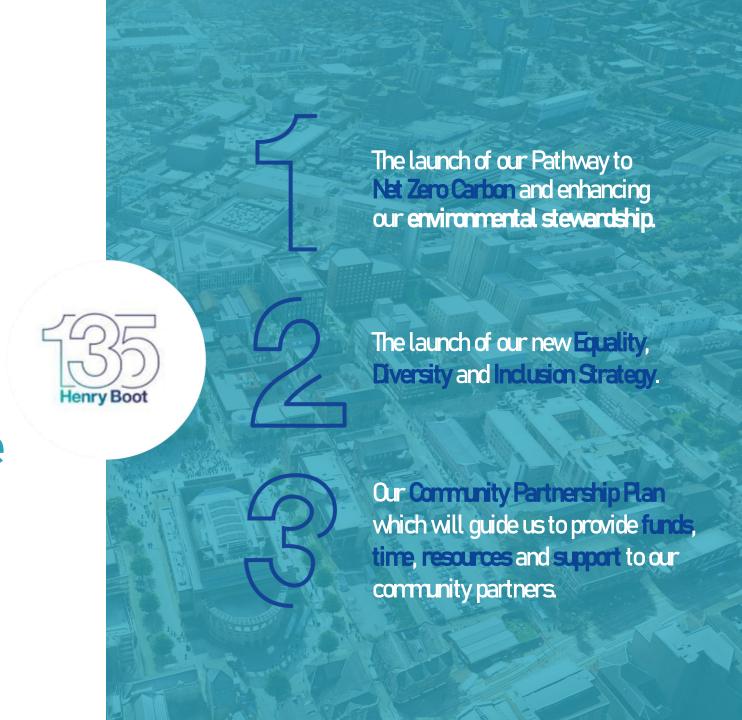






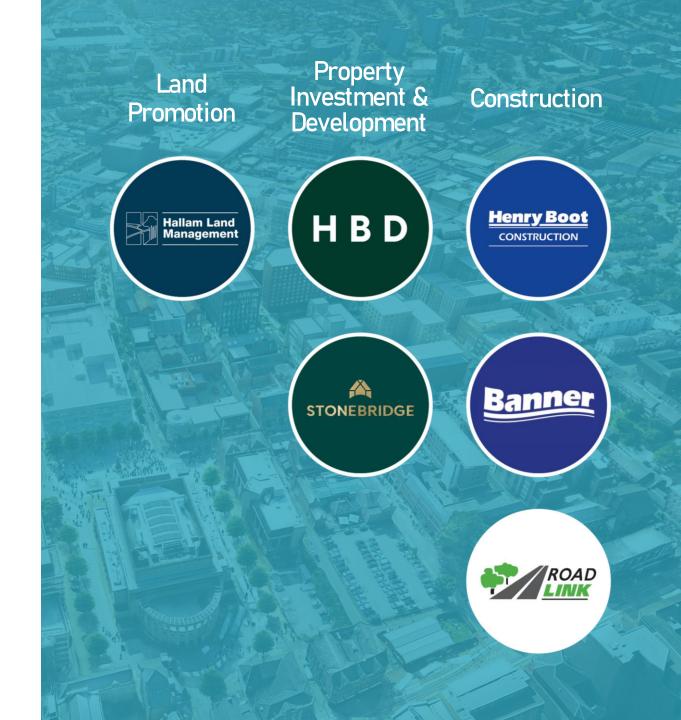
### 135 HENRY BOOT

The first phase of our new Responsible Business Strategy



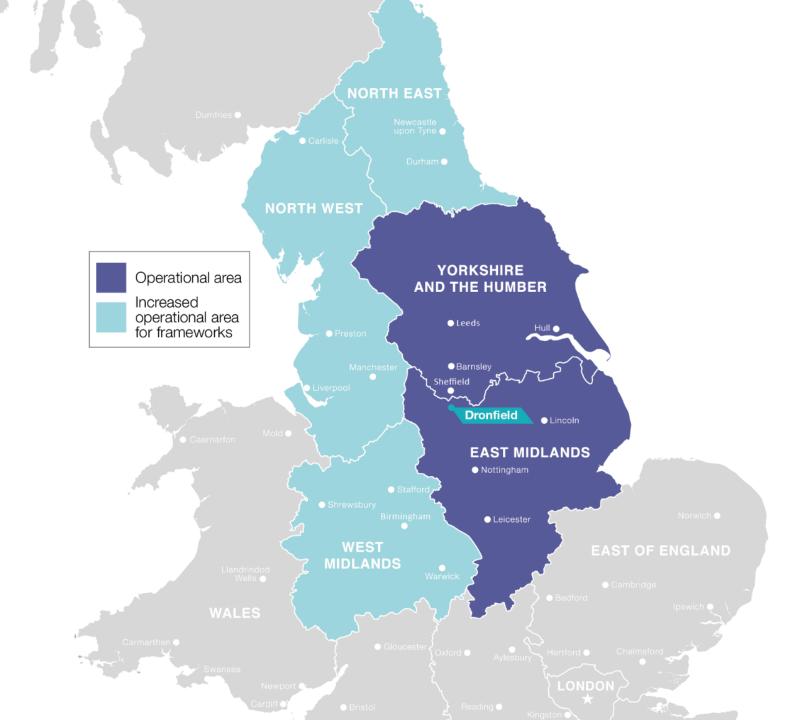


# THE HENRY BOOT BUSINESSES





## OPERATING AREA









Urban Development





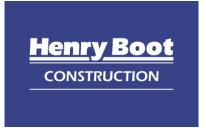
Low Rise





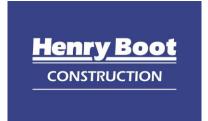
Industrial & Logistics





Frameworks





## HBC FRAMEWORKS















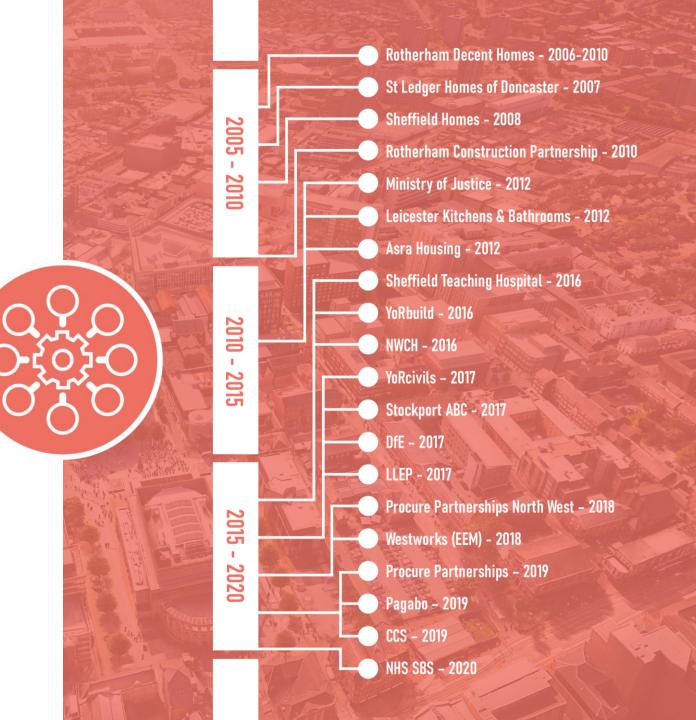






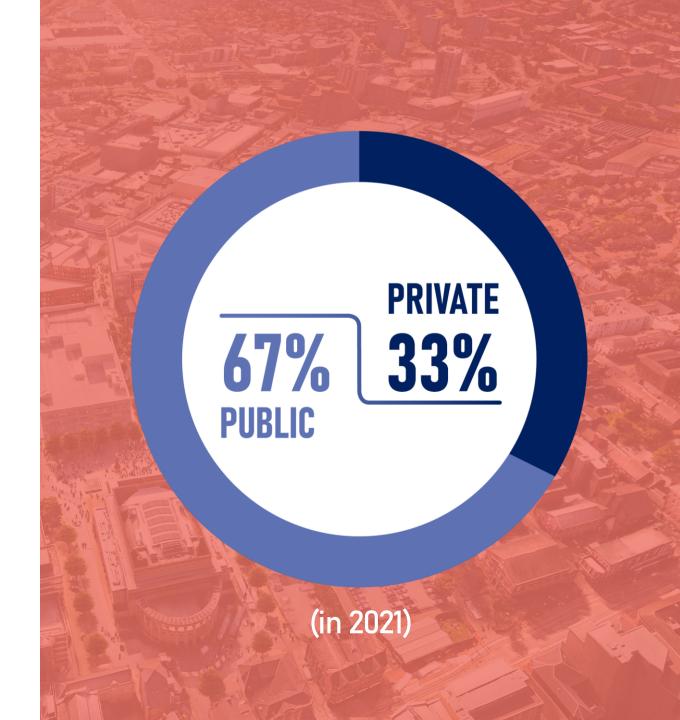


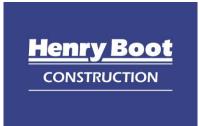
HBC FRAMEWORK TIMELINE





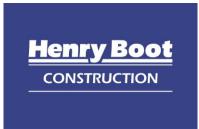
# PUBLIC / PRIVATE SPLIT





## HBC FRAMEWORK TURNOVER



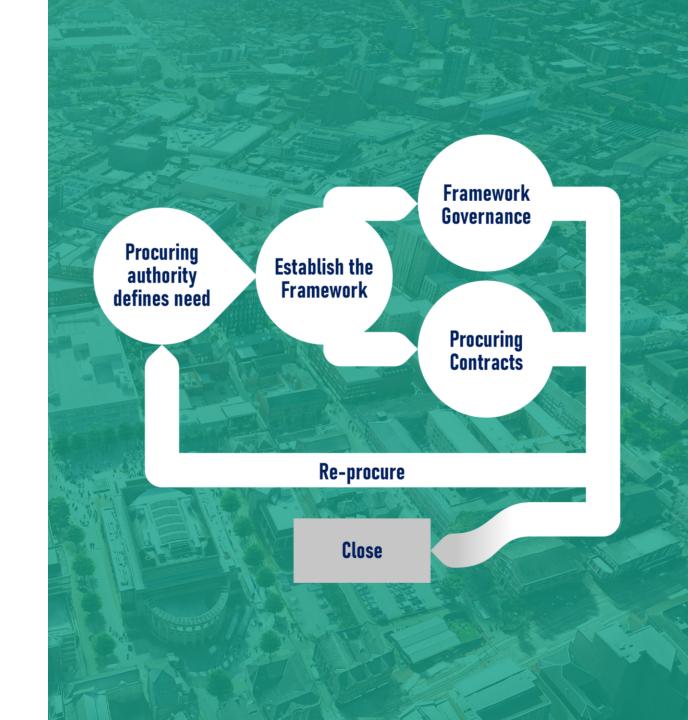


## WHAT'S A FRAMEWORK?





# FRAMEWORK LIFECYCLE





# DEFINING THE NEED (or, why do procuring authorities want to create frameworks?)

- Reliable performance
- Rapid deployment
- Cost surety
- Choice
- Reduced administration
- Reduced procurement costs
- Increased competition
- Continuous improvement





## ESTABLISHING THE FRAMEWORK



- Formulating the brief
- Accessing the marketplace (i.e. open, restricted)
- Setting and managing a competition (i.e. SQ-ITT-Behavioural Assessment)
- Appointing and inducting



### FRAMEWORK GOVERNANCE

- Pipeline management
- Performance management
- Risk management and market awareness
- Best practice sharing and up-skilling





## PROCURING CONTRACTS



- Direct award

   (i.e. single source or taxi rank)
- Further competition
- Establishing contracts
- Performance management



## FRAMEWORK LIFECYCLE

(The HBC perspective: What Good Looks Like)





### WHAT GOOD LOOKS LIKE

## ESTABLISHING THE FRAMEWORK

- Fit with business
- Exposure to market testing feedback on lessons learned
- Historical pipeline data
- A procurement relevant to the opportunity
- Limitation on barriers to entry
- A clear brief and comprehensive F/W documentation
- A procurement that drives the right behaviours (i.e. Price and Quality)

- Bid/No bid with consideration of longer-term 'business health'
- Awareness of public procurement overhaul:
- Transforming public procurement green paper
- > NPPS



#### WHAT GOOD LOOKS LIKE

FRAMEWORK GOVERNANCE

- Effective, accessible and communicative leadership
- Honest pipeline visibility
- SMART KPIs to promote the right behaviours
- Equality of input and sharing from suppliers within the community

Supplier FM investment relative
to FW opportunity



### WHAT GOOD LOOKS LIKE

## PROCURING CONTRACTS

- RFI and Eol processes to inform procurements
- Flexible approach (e.g. DA, single and two stage)
- Relative to the opportunity
- Consistency in evaluation





## THE FUTURE OF FRAMEWORKS

- Here to stay: Maturing and more impactful
- Increasing competition between framework operators
- Influences from Transforming Public Procurement and National Procurement Policy Statement
- Emergence of Dynamic Purchasing Systems
- New regs to replace PCR 2015
- MAT assessments
- Flexible procedures to replace previous OJEU range
- Flexible open frameworks (shorter closed lifecycle and opened-up to new entrants at defined points)
- Decline in Open Tendering
- Short-medium term: Economic recovery forcing quick to market opportunities DAs and two-stagers